

## **MWS Workshops and Framework**

MWS Learning Frameworks are specifically designed to achieve an actionable structured approach for workforce training.

The Framework covers the 3 critical areas of skills development:

- 1. Managing Self
- 2. Managing Others
- 3. Managing Performance

And within each of these 3 Learning Programs are modules that you can choose to implement within your organization. The modules cover essential and vital titles to meets with its intended learning objective.

#### Managing Self

- Self Mastery
- Personal Productivity
- Communication
- Empowerment

#### Managing Others

- Interpersonal Power
- Leading Change
- Develop Team
- Effective Team
- Leading Team
- Resolving Conflict

# Managing Performance

Managing

Self

Managing

Others

Quality

**Managing** 

Performance

- Result Oriented
- Organizational Culture

The Development Programs helps create the momentum and a common platform for the whole organization to learn continuously. MWS offers a flexible solution to meet every need of big and small organizations alike. Take this exciting opportunity to challenge and inspire your organization to new heights today.

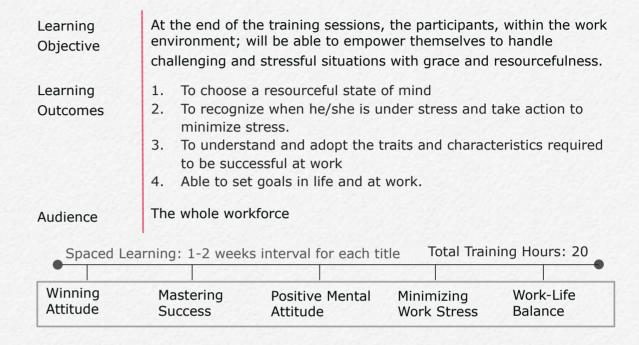
Managing Performance	Quality	Result Oriented	Organizational Culture
12 hours/ module	Customer Focus Ethics And Values Integrity And Trust	Imagineering Strategic Agility Managing Through Systen	Managing Vision & Purpose Culture of Empowerment ns Perseverance
Managing Others	Interpersonal Power	Leading Change	Develop Team
16 hours/ module	Managing Boss Motivating Others State Management Congruency	Execute Change The Art of Questions Figuring Out People Sensory Acuity	Induction And Orientation Teamwork Planning Training Building Competencies
	Leading Team	Effective Team	Resolving Conflicts
	Power Persuasion	Building Team Delegating Effectively Getting Results	Dealing With Difficult People Handling Discipline Perceptual Flexibility The Framing Games
Managing Self	Self Mastery	Personal Productivity	Communication
20 hours/ module	Winning Attitude Mastering Success Positive Mental Attitude Minimizing Work Stres Work-Life Balance		Communicate Clearly Building Rapport Active Listening Speak with Power Business Etiquette
	Empowerment		
	Creative Thinking Decision Making Dealing With Change Assertiveness Accountability		

# For Workplace Excellence

# **Managing Self Modules**

Managing Self Modules	Self Mastery	Winning Attitude Mastering Success Positive Mental Attitude Minimizing Work Stress Work-Life Balance	Managing Self  • Self Mastery • Personal Productivity • Communication • Empowerment
	Personal Productivity	Write Effortlessly Manage Time Getting Organized Effective Meeting Accelerated Learning	The Managing Self Development Programs consisting of 4 separate modules are specifically designed to help individuals within organizations to fully learn the essential skills in order to operate effectively at work.  Each module consists of 5 titles that are carried out every week to ensure
	Communication	Communicate Clearly Building Rapport Active Listening Speak With Power Business Etiquette	
	Empowerment	Creative Thinking Decision Making Dealing With Change Assertiveness Accountability	spaced learning and continuity.

### **Self Mastery**



### **Personal Productivity**

Learning Objective	At the end of the training sessions, the participants, within the work environment; will be able to increase their personal productivity.		
Learning Outcomes	<ol> <li>Identify the main obstacles to maximizing personal productivity.</li> <li>Understand the components of productivity and their interdependencies.</li> </ol>		
Audience	The whole workforce		
Spaced Lea	rning: 1-2 weeks interval for each title	•	
Write Effortlessly	Manage Getting Effective Accelerated Time Organized Meeting Learning		

#### Communication

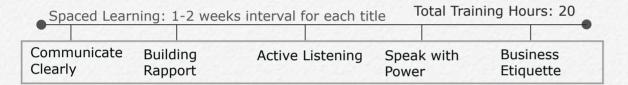
Learning Objective At the end of the training sessions, the participants, within the work environment; will be able to communicate eloquently and effectively.

Learning Outcomes

- 1. Achieve results in your communications with others
- 2. Communicate effectively using simple, concise and direct language
- 3. Enhance your active listening skills to anticipate and avoid common misunderstandings
- 4. Eliminate the roadblocks that undermine your ability to communicate effectively

Audience

The whole workforce



#### **Empowerment**

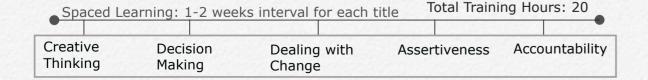
Learning Objective At the end of the training sessions, the participants, within the work environment; will be able to build their self esteem and confidence.

Learning Outcomes

- 1. Be more proactive at workplace
- 2. Take increased responsibility and accountability over situations at work
- 3. Be able to bring probable solutions, and not just the problems.

Audience

The whole workforce



# **Managing Self Modules**

		Managing Boss	
Managing Others Modules	Interpersonal Power	Motivating Others State Management	Managing Others
		Congruency	<ul><li>Interpersonal Power</li><li>Leading Change</li><li>Develop Team</li></ul>
	Leading Change	Execute Change The Art Of Questions Figuring Out People	<ul><li>Effective Team</li><li>Leading Team</li><li>Resolving Conflict</li></ul>
		Sensory Acuity	The Managing Others Development Programs
	Develop Team	Induction And Orientation Teamwork Planning Training Building Competencies	consisting of 6 separate modules are specifically designed to help individuals within organizations to work effectively with everyone.
	Leading Team	Action Oriented Power Persuasion Coaching Dance Constructive Feedback	Each Module consists of 4 titles that are carried out every week to ensure spaced learning and continuity.
	Effective Team	Building Team Delegating Effectively Getting Results Managing Performance	
	Resolving Conflict	Dealing With Difficult People Handling Discipline Perceptual Flexibility The Framing Games	

#### **Interpersonal Power**

Learning Objective At the end of the training sessions, the participants, within the work environment, will achieve what is required to work efficiently with everyone.

Learning Outcomes

- 1. Recognize what motivates others and to respond favourably
- 2. Condition your self to be congruent with your mind and body
- 3. Utilize the best states for optimum results
- 4. Prioritize and recognize how to handle your peers and superiors

Audience

The whole workforce



#### **Leading Change**

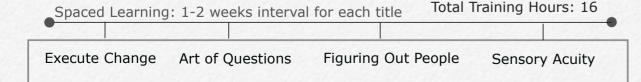
Learning Objective At the end of the training sessions, the participants, within the work environment, will be able to initiate, manage and lead change efforts.

Learning Outcomes

- 1. Apply skills to proactively lead change
- 2. Use advance questioning patterns to elicit challenges and issues
- 3. Apply change principles and techniques

Audience

Managers, Supervisors, and Leaders



### **Develop Team**

Learning Objective

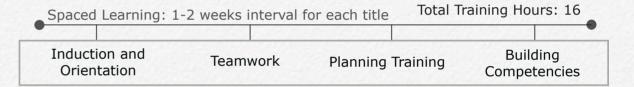
At the end of the training sessions, the participants, within the work environment; will be able to build and develop team.

Learning Outcomes

- 1. Understand the stages of team development
- 2. Understand the different roles and responsibilities within teams
- Identify, plan and build the competencies to achieve the desired results
- 4. Identify effective Team Behavior

Audience

Managers, Supervisors, and Leaders



#### **Leading Team**

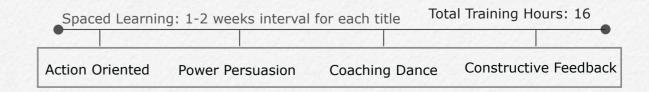
Learning Objective At the end of the training sessions, the participants, within the work environment; will be able will be able to lead a high performance team.

Learning Outcomes

- 1. Able to take steps towards the set objectives
- 2. Take increased responsibility in influencing others to do what needs to be done
- 3. Able to coach team members.
- 4. Use of constructive feedbacks to motivate team members to improve

Audience

Managers, Supervisors, and Leaders



#### **Effective Team**

Learning Objective At the end of the training sessions, the participants, within the work environment; will be able to guide and direct team members to meet set goals.

Learning Outcomes

- 1. Understand systematic team work
- Understand why teams fail and learn to avoid these mistakes
- 3. Able to give clear and actionable instructions to getting results

Audience

Managers, Supervisors, and Leaders



### **Resolving Conflict**

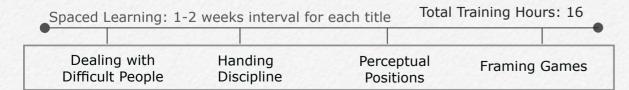
Learning Objective At the end of the training sessions, the participants, within the work environment, will be able to resolve conflicts between team members and colleagues.

Learning Outcomes

- 1. Identify factors that create conflicts in the workplace
- 2. Understand basic behavioral styles and know how to adjust to each for conflict prevention
- 3. Learn and appreciate perspectives of different people.

Audience

Managers, Supervisors, and Leaders



# **Managing Performance Modules**

lodules	Quality	Customer Focus Ethics and Values Integrity and Trust	Managing Performance	
			<ul><li> Quality</li><li> Result Oriented</li><li> Organizational</li></ul>	
	Result Oriented	Imagineering Strategic Agility Managing Through Systems	Culture	
nce M			The Managing Performance Development Programs	
Managing Performance Modules	Organizational Culture	Managing Vision and Purpose Culture of Empowerment Perseverance	Consisting of 3 separate modules are specifically designed to help individuals within organizations to achieve results.	
Managi			Each Module consists of 3 titles that are carried out every week to ensure spaced learning and continuity.	

### Quality

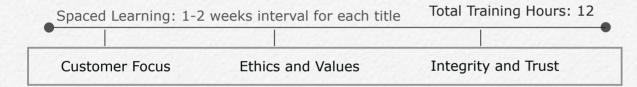
Learning Objective At the end of the training sessions, the participants, within the work environment, will be able to acquire the essential competency in delivering quality to its customers.

Learning Outcomes

- 1. Understand and appreciate customer's expectations and strive to meet and exceed them.
- 2. Inculcate the values essential to putting customers first by advocating ethical business practices
- 3. Instil integrity and trust in the organization

Audience

Executives, Managers, Senior Managers



#### **Result Oriented**

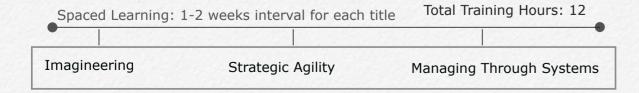
Learning Objective At the end of the training sessions, the participants, within the work environment; will be able to make concerted effort to achieve the outcome of the organization.

Learning Outcomes

- 1. Understand and establish the benchmark for greatness through learning Disney's Imagineering strategy.
- 2. Identify the key enablers for organizations to be agile to face market demands.

Audience

Executives, Managers, Senior Managers



#### **Organizational Culture**

Learning Objective At the end of the training sessions, the participants, within the work environment; will be able to inculcate a conducive workplace for growth.

Learning Outcomes

- 1. Able to communicate the vision and purpose of organization
- 2. Enabling and empowering your workforce to take the necessary actions to achieve the organizational goals
- 3. To develop tenacity and perseverance in management to deal with challenges in any growing organization

Audience

Executives, Managers, Senior Managers

